



Drinks Packages

Terms and Conditions 2023

Drinks Package Product Inclusions



Drink Category	Refresh	Alcohol-Free	Classic	Deluxe	Examples of products included. A full list can be found on our drinks menus.
Regular and Large Soft Drinks On Tap	●	●	●	●	Pepsi, Pepsi Max, Lemonade
Glass of Juice & Squash	●	●	●	●	Small glass of Orange, Pineapple, Apple Juice
Water 330ml		●	●	●	Still or Sparkling Water
Mixers		●	●	●	Tonic Waters, Ginger Ale, Coca Cola
Bottled Juices & Soda		●	●	●	Frobishers, Coca Cola, Fentiman's
Sugar-Free Soda		●	●	●	7UP Sugar Free
Non-Alcoholic Drinks*		●	●	●	Heineken 0%, Tanqueray 0%, Torres 0% Wine
Selected Costa Coffee (Small) & teapigs		●	●	●	Cappuccino, Latte, Hot Chocolate
Full Range of Costa Coffee (Small & Medium) & teapigs				●	Frappés, Fruit Coolers
Non-Alcoholic Cocktails*		●	●	●	Raspberry & Almond Bakewell, Apple & Elderflower Nojito
Selected Cocktails			●	●	Piña Colada, Mai Tai, Cosmopolitan
Extended Range of Cocktails				●	Aperol Spritz, Sunset Cooler, Raspberry and Hazelnut Bruleé
Selected 25ml Spirits			●	●	Marabelle Gin, Golden Tide Rum, Smirnoff Vodka, Bell's Whisky
Extended Range of 50ml Spirits				●	Grey Goose, Salcombe Gin, The Tidal Rum, Johnnie Walker
Beers & Ciders			●	●	Birra Moretti, Heineken, John Smith's
Craft Beers				●	St Austell Brewery Tribute, Okell's IPA
Selected 175ml Wines			●	●	Pinot Grigio, Rioja, Malbec
Extended Range of 250ml Wines				●	Côtes de Provence Rosé, Sauvignon Blanc, Merlot
Selected Dessert & Fortified Wines			●	●	Graham's Port
Prosecco 125ml			●	●	Prosecco
Perfect Serves				●	Marabelle Gin, Golden Tide Rum
20% Discount on Products Excluded from Drinks Package			●	●	Bottles of Wine, Signature Cocktails (Selected Venues)

*Not available to guests under the age of 18 years.

20% Discount Offer

Selected Drinks only



Terms and Conditions

These Terms and Conditions apply to all drinks packages offered by P&O Cruises ('Drinks Packages')



20% discount is offered off the menu price for:	Refresh	Alcohol Free	Classic	Deluxe
Wine and Champagne by the bottle			●	●
Excluded Wines by the Glass			●	●
Large Bottled water			●	●
Selected Juices, Sodas and Milkshakes (Arvia's 6th Street Diner and Green & Co feat. Mizuhana)			●	Part of your package!
Freakshakes (Arvia)			●	●
Excluded Spirits (all measures)			●	Part of your package!
Signature Spirits			●	●
Perfect Serves			●	Part of your package!
Cocktails			●	Part of your package!
Exclusive Cocktails in Amber Lounge, Emerald Bar and Anderson's Bar			●	●
Excluded Costa Coffee Range (all sizes)			●	Part of your package!

Drinks Package Menu Icons

Simply look out for the icons below as they indicate which products are included in which package.

- R** Included in Refresh Drinks Package.
- A** Included in Alcohol-Free Drinks Package.
- C** Included in Classic Drinks Package.
- D** Included in Deluxe Drinks Package.

Purchase and Availability

- Drinks Packages are available on cruises of 5 nights or longer.
- Drinks Packages can be purchased in advance of your cruise via My P&O Cruises or on board during the first 2 days of your cruise.
- If you purchase a Drinks Package on board, you will only pay for the day of purchase and the remaining days of your cruise.
- Drinks Packages must be purchased for the entire duration of your cruise. They cannot be purchased on a per-day basis.
- Classic and Deluxe Drinks Packages may only be purchased by adult guests. Adult guests are guests over the age of 18, or over the age of 21 if your cruise visits USA or UAE waters.

Limits and Use

- The same Drinks Package must be purchased by guests aged over 18 years sharing a cabin.
- A complimentary Refresh Drinks Package will be provided to guests aged 17 or under where all adults travelling in the same cabin have purchased a Classic or Deluxe Drinks Package.
- Guests are limited to 15 alcoholic drinks in any 24-hour period starting from 6am. All other non-alcoholic drinks included in the drinks package are unlimited.
- P&O Cruises reserves the right to refuse the service of alcohol at any time in accordance with our policy for the Responsible Service of Alcohol. This requires bar staff not to serve guests they believe to be intoxicated.
- Only one drink may be ordered at a time. All drink orders must be at least 15 minutes apart.
- Guests can only use their own Drinks Package to order drinks. Sharing or transferring Drinks Packages is not permitted.
- Some drinks are excluded from Drinks Packages. See the Exclusions section for details.



Discount

- Peninsular Club loyalty discounts apply to purchases of all Drinks Packages both via My P&O Cruises and on board.
- Classic and Deluxe Drinks Packages entitle guests to a 20% discount on drinks not included in their package or ordered above the 15 alcoholic drinks limit. Drinks that qualify for the 20% discount are shown in the 20% Discount Offer table. Discount is applied against the full menu price.

Terms of Use

- Pre-Cruise purchases of Drinks Packages must be made at least 3 days before the departure date of your cruise.
- Drinks Packages purchased pre-cruise can be cancelled no later than 3 days before departure. In this event, a full refund will be applied to the credit/debit card used to make the purchase.
- Drinks Packages purchased on board may not be cancelled once purchased.
- P&O Cruises reserves the right to refuse service of alcoholic drinks to guests who appear under the age of 18 or 21.
- Drink selections and service hours are limited to each on board venue's menu and operating hours.
- All bottles and cans will be served opened.
- For cruises starting outside the UK, Drinks Packages sold on board may be subject to a local tax. These charges will be applied to the price of a Drinks Package at the point of purchase.
- Individual drinks included in a Drinks Package are subject to availability. P&O Cruises may substitute any drink(s) included in a Drinks Package for an alternative product of comparable or greater value. No refunds will be given in the event a substitution is made.
- P&O Cruises reserves the right to make additional exclusions or further reasonable limitations to Drinks Packages at any time.
- In exceptional circumstances, P&O Cruises may withdraw Drinks Packages from a cruise entirely. In this event, a full or pro-rata refund will be offered to guests and P&O Cruises will not be liable for any other costs or expenses incurred.
- The price of Drinks Packages purchased on board may differ from the price payable pre-cruise. P&O Cruises is not obligated to reduce the on board price to match any price available in advance of your cruise. If the on board price is lower, partial refunds for Drinks Packages purchased in advance will not be given.
- P&O Cruises reserves the right to change the price of the drinks or the Drinks Packages at any time. If a Drinks Package has been booked and paid for, the price paid will not change.



All Drinks Packages exclude the following:

- All Signature whiskies, cognac and rums
- Bottles of wine, Champagne or spirits
- Selected glasses of fine wine
- Large bottled water
- Freakshakes
- Seven Wonders cocktails / Seven Treasures cocktails in Amber and Emerald Bar
- Exclusive Cocktails in Anderson's Bar
- Drinks sold in shops on board
- Wine, beer and spirit flights or buckets of beer
- Drinks provided via self-service or vending machines
- Room service orders
- In-cabin water orders
- Mini-bar items
- The Retreat menu items
- For guests under the age of 18, non-alcoholic beers, wines, spirits and Red Bull are not available
- Use at special events such as P&O Cruises cocktail parties, wedding receptions or similar pre-booked private events.

Other than Peninsular Club loyalty discounts, Drinks Packages may not be combined with any other programmes, promotions, or on-board specials offers, or applied toward speciality dining cover charges. They may not be used with any 'Buy One Get One Free' or multi-buy offers or used as part of any guest experiences (such as Wine Tastings, Cocktail Masterclasses or Spirit Masterclasses). The Classic Drinks Package also excludes spirits served in 50ml measures, wine served in 250ml measures and medium size Costa Coffee products. If your cruise ends in the UK, customs restrictions require that only non-alcoholic drinks are available once the ship has entered UK waters prior to disembarkation.

Withdrawal of Drinks Packages

- P&O Cruises may withdraw or suspend a guest's Drinks Package at any time if, in the opinion of P&O Cruises a guest uses their Drinks Package contrary to these Terms and Conditions or if continuing to provide the guest with a Drinks Package would be detrimental to the health, safety and/or well-being of any guest or member of crew.
- Conduct that may result in a withdrawal or suspension of Drinks Packages includes (but is not limited to):
 - Tampering with or falsifying a Drinks Package sticker
 - Providing drinks ordered via a Drinks Package to other guests
 - Attempts to circumvent the limitations outlined above
 - Any other behaviour that is fraudulent, inappropriate, offensive or disruptive to other guests or crew.

Where P&O Cruises withdraws or suspends a Drinks Package under these provisions, no refunds will be given and P&O Cruises will not be liable to make any further payments to the guest(s) concerned.